

You will receive appropriate care in a considerate and safe manner, respecting your personal values, beliefs and dignity.

Right to Information

At each patient encounter, we will advise you (and when appropriate, your family) in terms you can understand about your illness or diagnosis, your prognosis, and outcomes of care, treatment, and services that have been provided. The responsible physician (and/or his/her designee) will also advise you (and when appropriate, your family) when any unanticipated outcomes occur, so you (or your family) are able to participate in current and future decisions affecting your care, treatment, and services.

As part of your right to be informed, you will be told the names of the physicians that are primarily responsible for your care, treatment, and services, and the name of the physician or other practitioners who will perform such care, treatment, and services. If you can't understand something, just as keeping you informed is an important part of our job.

All examinations, treatments, consultations and discussions will be conducted with respect for your privacy. Similarly, all written communications and records about your care will be treated as strictly confidential. The only exception may be in cases permitted or required by law.

Right to Participate

We encourage you to actively participate in decisions involving your health care. You have the right to be fully informed about your care and the various options available to you. You also have the right to decide for yourself which care you do -and do not - wish to receive (your preferences).